

Staff Summary Report



Council Meeting Date:

5/6/2010

Agenda Item Number: _____

SUBJECT: Request approval of a one-year renewal of a contract with PMT Ambulance for emergency medical transportation services to support the Fire Department.

DOCUMENT NAME: 20100506fslg04 PURCHASES (1004-01)

COMMENTS: (T08-053-01) There is no cost to the City for this contract.

PREPARED BY: Lisa Goodman, CPPB, Procurement Officer, 480-350-8533

REVIEWED BY: Michael Greene, C.P.M., Central Services Administrator, 480-350-8516
Mark Simmons, Interim Fire Chief, 480-858-7218

LEGAL REVIEW BY: Dave Park, Assistant City Attorney, 480-350-8907

DEPARTMENT REVIEW BY: Jerry Hart, CPA, Financial Services Manager, 480-350-8505

FISCAL NOTE: This is a no cost contract to the City of Tempe.

RECOMMENDATION: Approve the renewal of the contract.

ADDITIONAL INFO: Background Information
This contract provides emergency medical transportation services to support the Fire Department.

Contractor Performance
PMT Ambulance was rated by the Fire Department on the following criteria:

- Personnel are responsive, cooperative and available
- Overall quality of products or services delivered:
Contractor increased number of ambulances in primary service area by 50%.
- Timeliness of performance:
Minimum compliance is achieved when 90% of responses for Code 3 calls (life threatening) are responded to within 9:00 minutes and Code 2 (non-life threatening) within 15:00 minutes.

Compliance 100% of the time.

Annual Average Response	
Code 3	94%
Code 2	98%

- Quality of follow-up in resolving complaints or problems

In all categories, the firm received high scores indicating that they are exceeding standards as established by the contract. It is the recommendation of the department to renew the contract.